

# 2025 Budget Survey

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## **SURVEY RESPONSE REPORT**

21 January 2025 - 10 February 2025

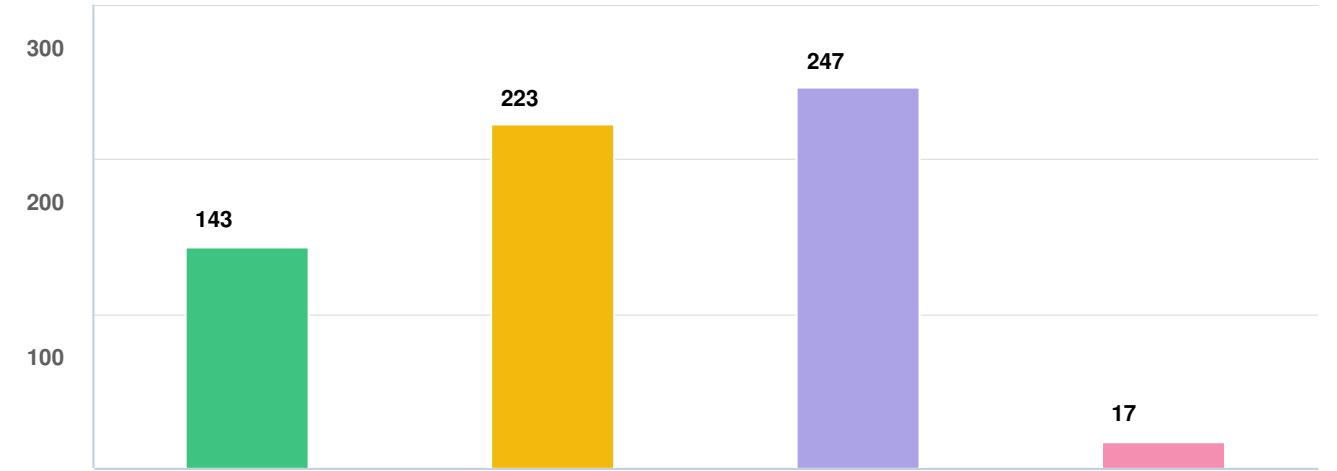
### **PROJECT NAME:**

2025 City of Langford Budget Survey



# SURVEY QUESTIONS

Q1 Do you feel well-informed about the City’s budget process?

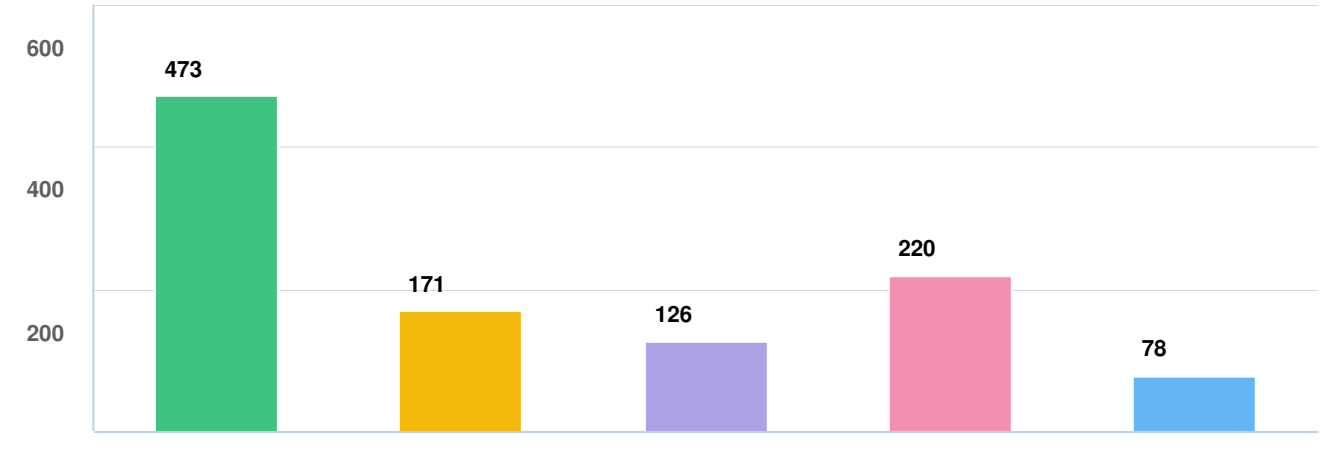


**Question options**

Yes, I feel well informed      Somewhat, but I'd like more information      No, I don't feel informed      Not sure

Optional question (630 response(s), 1 skipped)  
Question type: Checkbox Question

Q2 How would you like to be informed about/participate in the City budget process in the future?

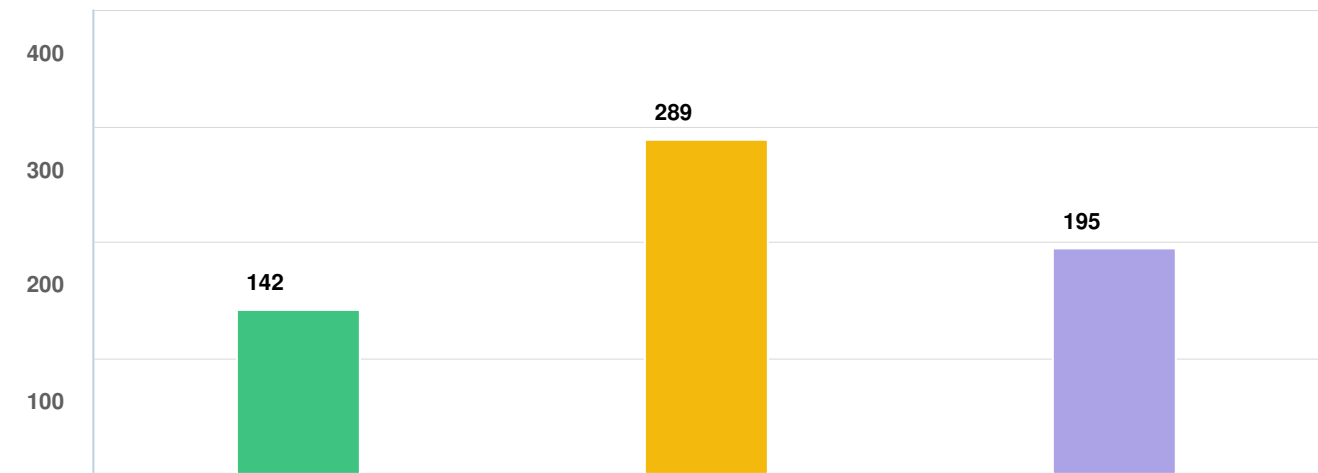


**Question options**

Let's Chat Langford online survey and resource documents      Budget open house      Town hall      Online webinar  
Other (please specify)

Optional question (630 response(s), 1 skipped)  
Question type: Checkbox Question

**Q3** Compared to a representative house within the CRD, and similar-sized communities across BC, Langford's municipal taxes are among the lowest. Should Langford's taxes be adjusted to align with other BC communities to help ensure comparable service levels are provided? Please see the table below for further information. )



**Question options**  
● Yes   ● No   ● Unsure/Need more information

Optional question (626 response(s), 5 skipped)  
Question type: Checkbox Question

**Q4 Which of the following areas do you believe should be prioritized in the 2025 budget?  
(rank in order of priority, 1 being a top priority, 12 being the lowest priority)**

OPTIONS	AVG. RANK
Protective Services (police, fire, bylaw, emergency preparedness)	4.39
Road and sidewalk maintenance	4.95
Asset management (funding for future repairs, maintenance, and eventual replacement of City owned infrastructure)	5.35
Parks, trails, and green spaces (maintenance, land acquisition)	5.39
Community services (library services, community centres, community gardens)	5.91
Recreation facilities	6.30
Active transportation (bike lanes, sidewalks, pathways)	6.44
Affordable housing initiatives	6.74
Economic development initiatives (local business supports, workshops, new business attraction)	6.95
Climate action and environmental initiatives (tree planting, green house gas reductions)	7.32
Arts, culture, and community events (public art, cultural festivals, and events)	8.15
Beautification projects (decorative lighting, landscaping, public gathering places)	8.61

*Optional question (628 response(s), 3 skipped)  
Question type: Ranking Question*

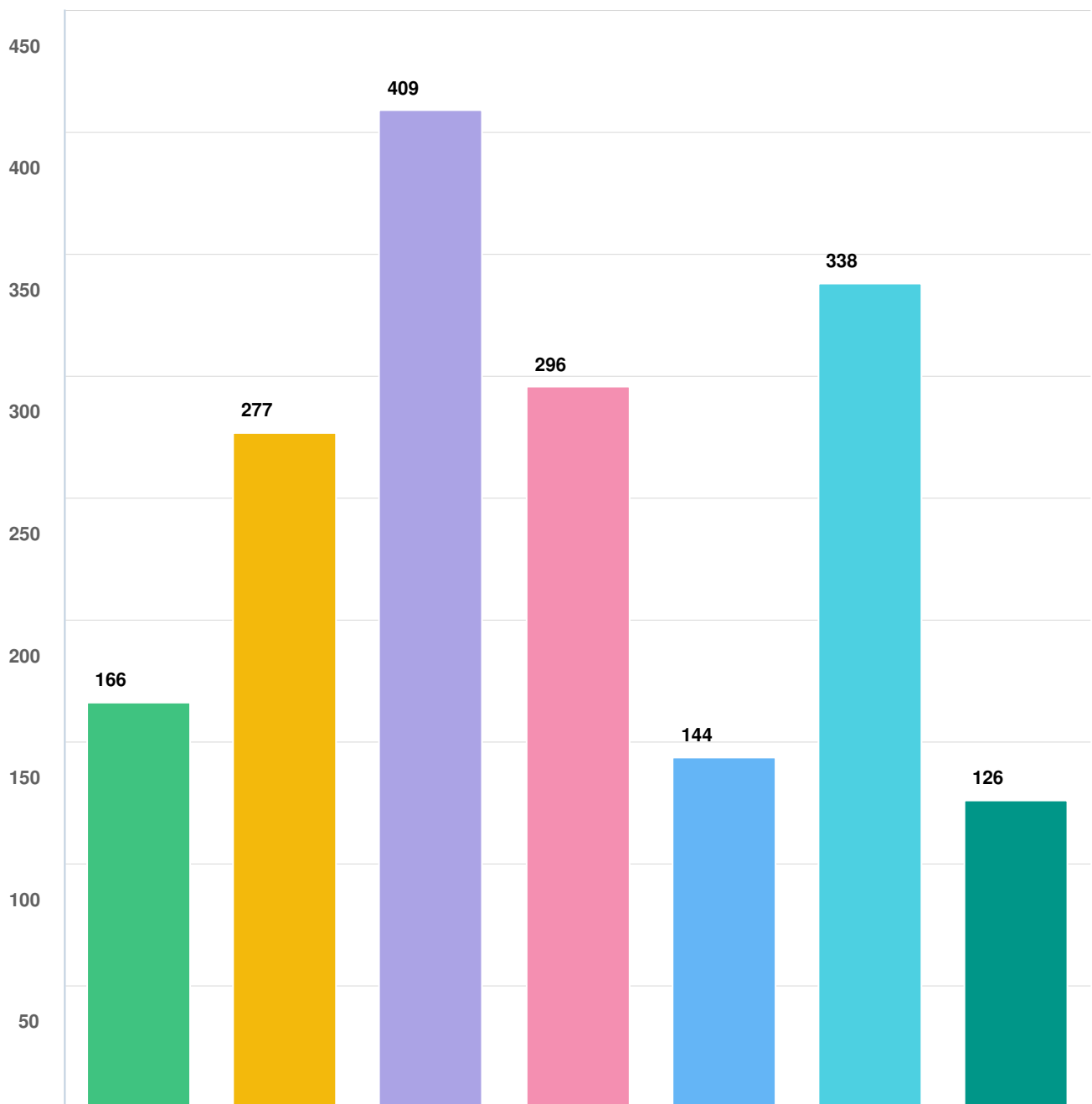
**Q5** | From the Collaborative Advocacy areas included in Council's Strategic Plan (listed below), which do you think Council should allocate funds to as part of the budget? (rank in order of importance 1 being the most important, 7 being the least important)

OPTIONS	AVG. RANK
Access to health care facilities and social services	2.00
Accelerate the implementation of transit service and active transportation infrastructure	3.77
Public safety and compassion for all residents	3.79
Number of schools in Langford and the West Shore	4.17
Seniors housing and care facilities	4.37
Childcare spaces	4.52
Social and non-market housing	5.08

*Optional question (621 response(s), 10 skipped)*

*Question type: Ranking Question*

**Q6 Out of the following proposed Capital Projects which three are most important to you?**



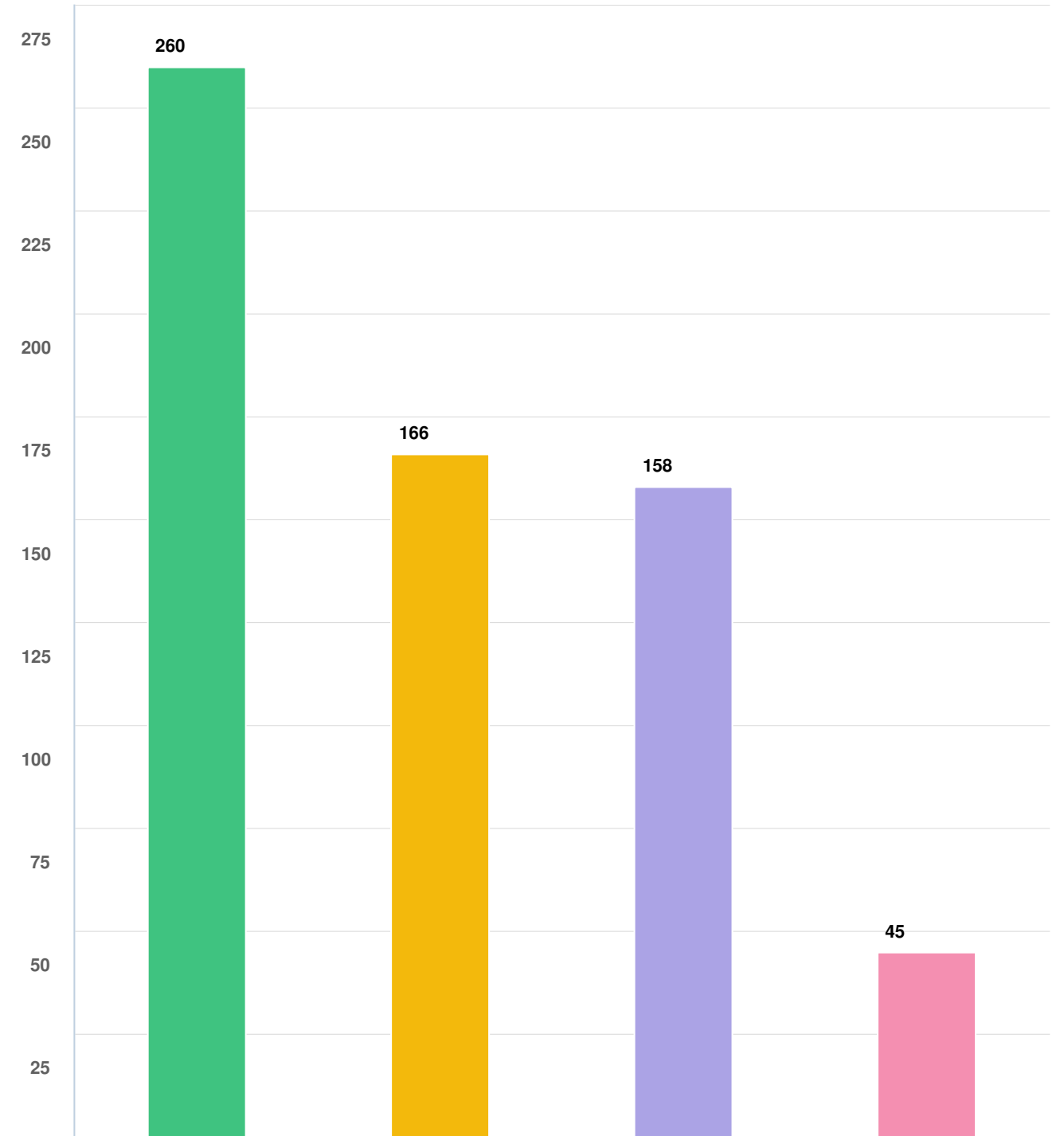
**Question options**

- Florence Lake pier repairs
- Westshore Parkway trail (linking the Jordie Lunn Bike Park with the Ronald Road riding area underneath Westshore Parkway)
- Latoria Road Phase 1 Active Transportation Project (to support the new elementary school)
- Traffic signal at Leigh Road and Dunford Avenue
- Hoylake Avenue sidewalk infill project
- Happy Valley Road sidewalk infill project
- Continue the electrification of City vehicles

Optional question (608 response(s), 23 skipped)

Question type: Checkbox Question

**Q7** | **Property taxes will generally increase just to maintain existing service levels (e.g. because of inflation, growth, legislative changes, and downloading by other levels of government). Do you support additional tax increases to improve service levels?**



- Question options**
- ☒ Yes
  - ☒ I prefer taxes to only increase to cover existing service levels
  - ☒ I prefer taxes not to increase, even if it means reducing or cutting existing services
  - ☐ Not sure

Optional question (629 response(s), 2 skipped)  
Question type: Checkbox Question



**Q8** In order to achieve a lower tax rate in 2025, which actions would you like to see the City take? (rank in order of preference, 1 being the most preferred, 8 being the least preferred)

OPTIONS	AVG. RANK
Limit the hiring of additional staff at City Hall	2.61
Direct staff to identify further reductions within operating budgets (service levels and long-term planning may be impacted)	3.25
Proactively advocate to stop the downloading of services from other levels of government (e.g. E-Comm 9-1-1)	3.60
Phase in the hiring of nine firefighters over two years	4.56
Postpone capital projects (roads, sidewalks, parks)	5.05
Cut services or programs (public safety, landscaping, community events)	5.07
Delay paying back internal borrowing to future years, recognizing this will increase property taxes in future years.	5.35
Change the per capita ratio of police officers to population ("cop to pop") to hire fewer additional police officers	5.75

*Optional question (356 response(s), 275 skipped)*  
*Question type: Ranking Question*

**Q9** | If the City needs to increase the amount of revenue it collects to offset rising costs, how should this be achieved? (rank in order of preference, 1 being the most preferred, 4 being the least preferred)

OPTIONS	AVG. RANK
Increasing existing permit fees (e.g. increasing building permit fees)	1.59
Introducing new types of fees (e.g. paid parking)	2.61
Increasing user fees (e.g. increasing recreation fees)	2.68
Increasing property taxes	3.05

*Optional question (614 response(s), 17 skipped)*

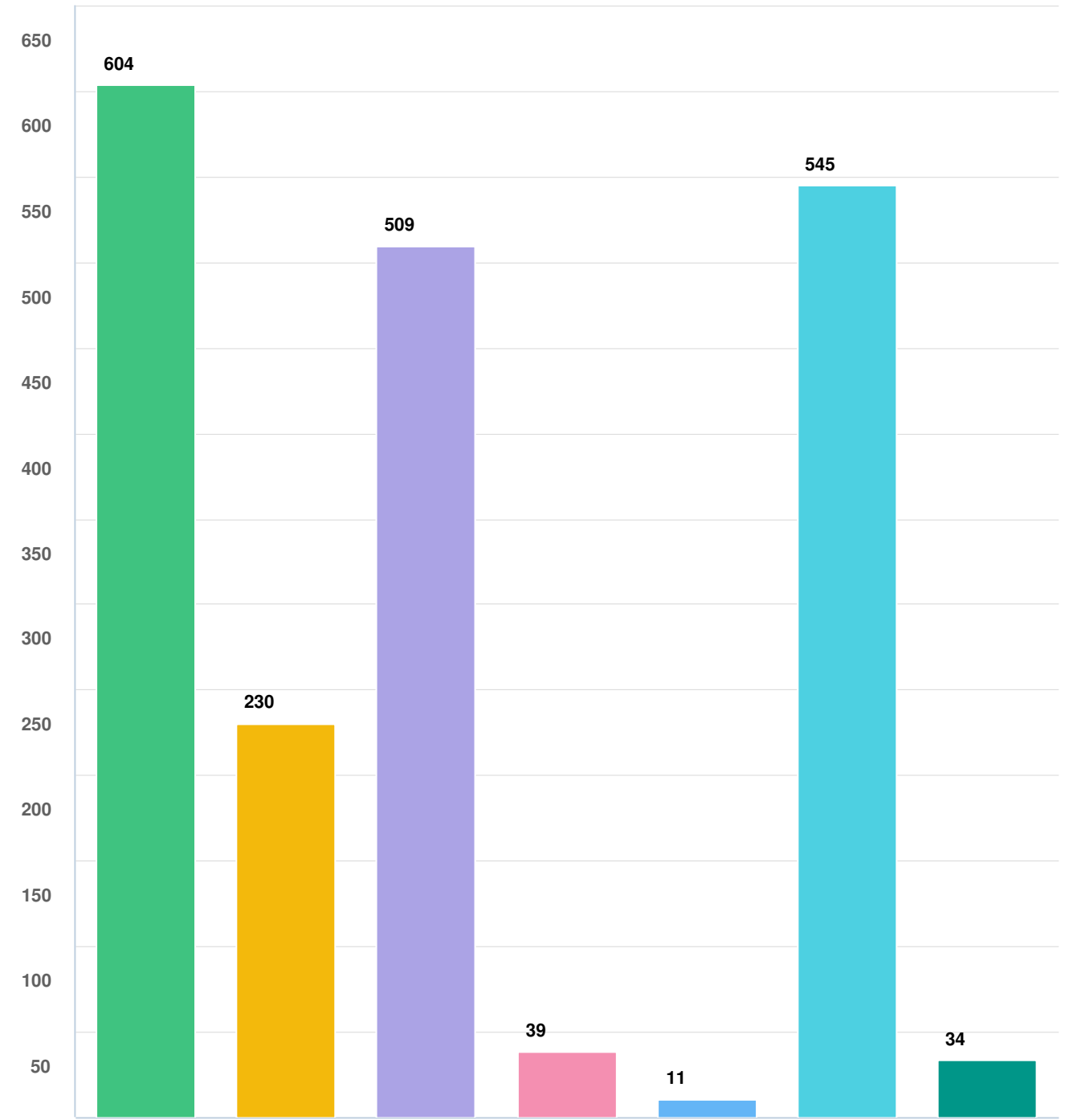
*Question type: Ranking Question*

**Q10** | In your opinion, what is the most important issue that should receive the greatest attention from the City? (rank in order of importance, 1 being the most important, 11 being the least important)

OPTIONS	AVG. RANK
Attracting family doctors	2.67
Public safety and crime	4.56
Road and sidewalk improvements and maintenance	5.15
Increased green space, parks, and trail networks	5.80
Facilities and programming that support youth	6.19
Affordable community recreation programming	6.26
Affordable housing	6.39
Economic development initiatives	6.73
Supports for seniors	6.75
Increased daycare/before and after school care services	6.99
Climate change, disaster mitigation and prevention initiatives	7.18

*Optional question (627 response(s), 4 skipped)*  
*Question type: Ranking Question*

Q11 Do you (select all that apply):

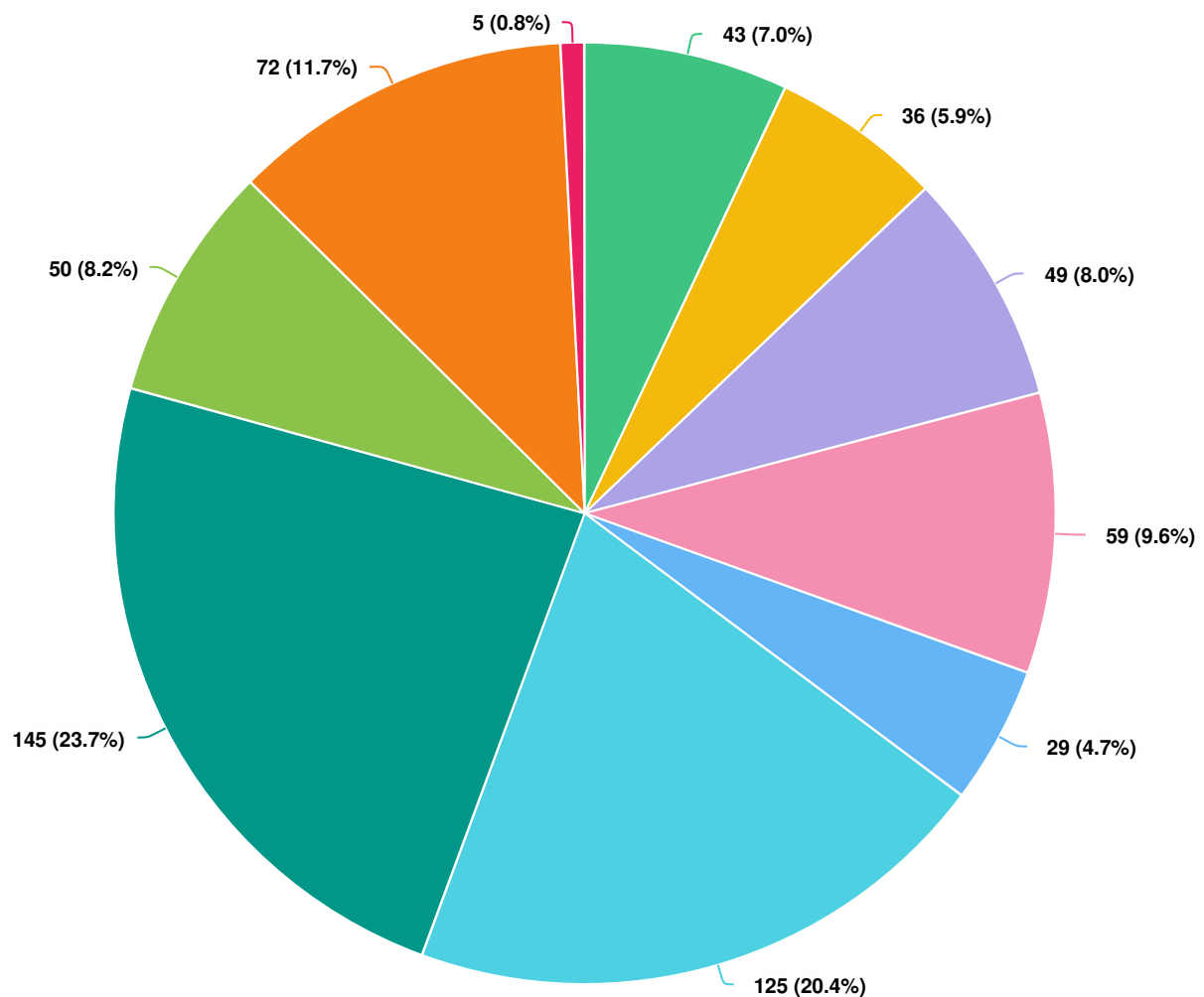


Question options

- Live in Langford
- Work in Langford
- Own property in Langford
- Go to grade school in Langford (elementary or high school)
- Go to a post secondary school in Langford
- Access shopping, recreation, or other activity in Langford
- Other (please specify)

Optional question (628 response(s), 3 skipped)  
Question type: Checkbox Question

**Q12** What neighbourhood do you live in/own property in?

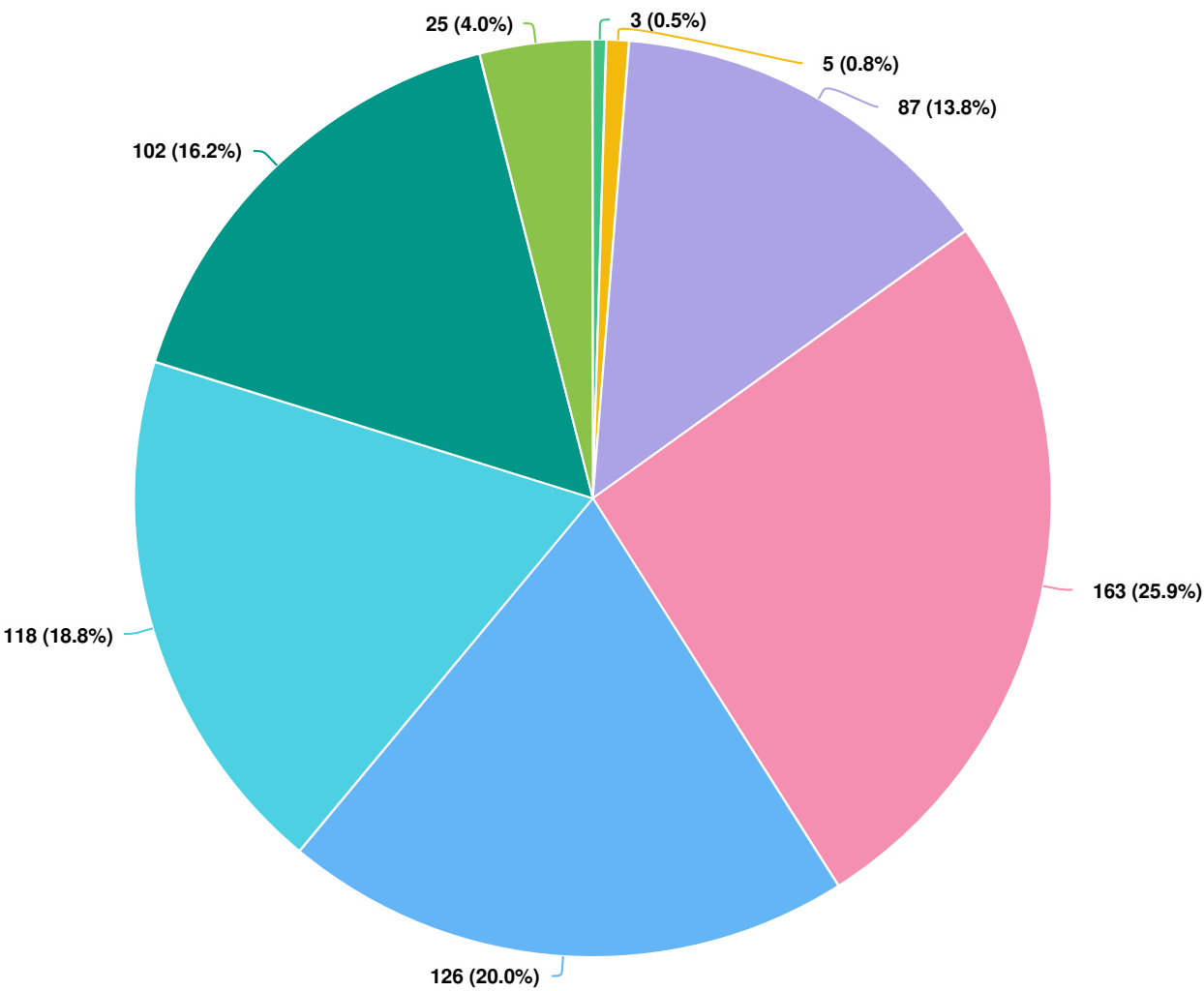


**Question options**

● Bear Mountain
 ● North Langford
 ● Thetis & Millstream
 ● Mill Hill
 ● Goldstream Meadows
 ● City Centre
 ● South Langford
 ● Westhills
 ● Langford Lake and Glen Lake
 ● I do not live in Langford

Optional question (613 response(s), 18 skipped)  
Question type: Dropdown Question

Q13 Please indicate your age group:

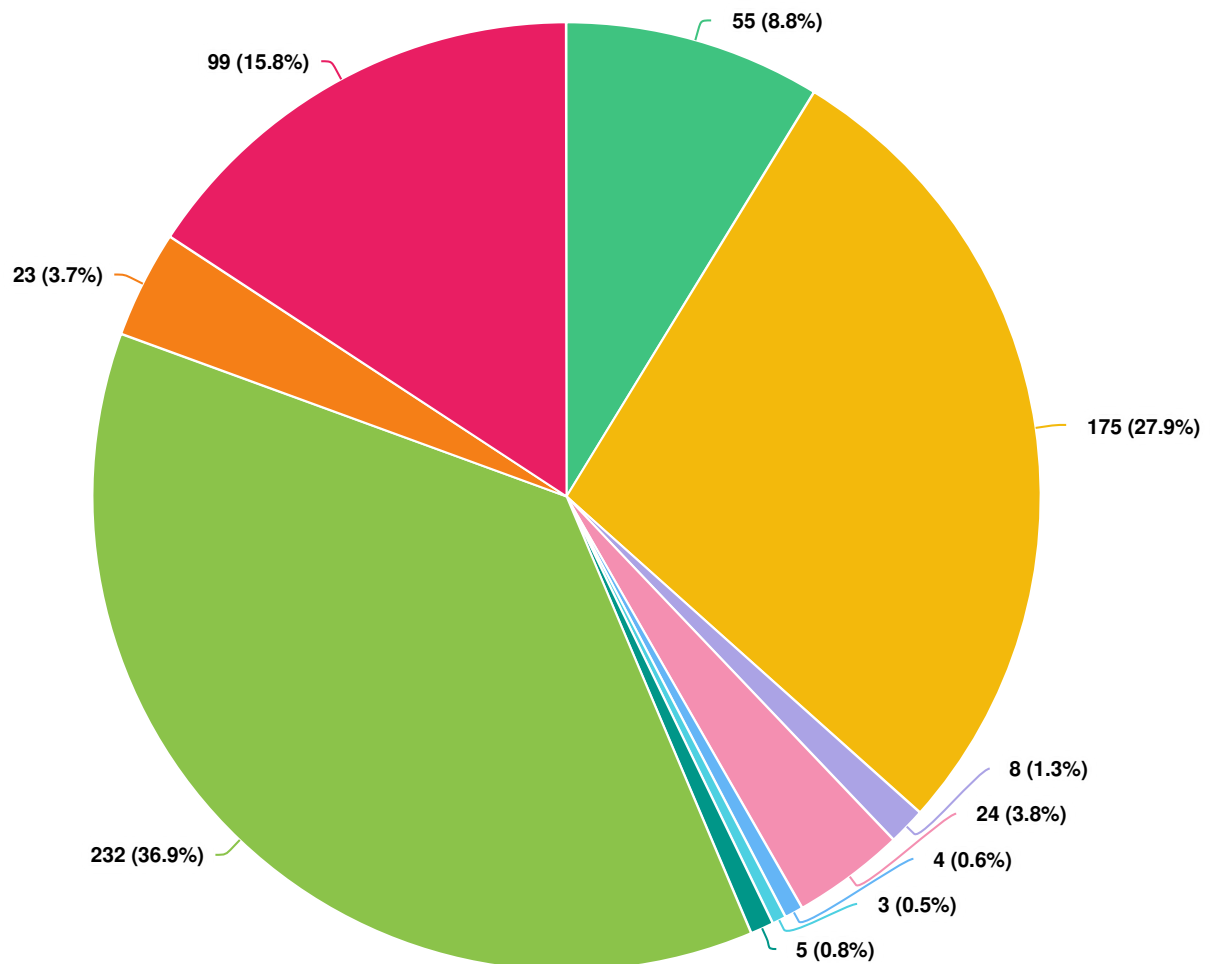


Question options

- Under 18 years
- 18 to 24 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 and older
- Prefer not to answer

Optional question (629 response(s), 2 skipped)  
Question type: Radio Button Question

**Q14** How did you find out about this public engagement process?



**Question options**

- City of Langford's website
 ● Social media
 ● Instagram
 ● The Gazette Newspaper
 ● Times Colonist
- Island Social Trends (print or digital)
 ● Event
 ● Let's Chat Langford Newsletter
 ● Digital media
- Other (please specify)

Optional question (628 response(s), 3 skipped)  
Question type: Radio Button Question