



# Memo

TO: Capital West Accessibility Advisory Committee

FROM: City of Langford

DATE: 2024-12-18

SUBJECT: Langford – Feedback Received

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The City of Langford has received the following accessibility related feedback during the period of September 2024 – December 2024:

- Auto-generated closed captioning service on our Committee and Council meetings are not always accurate.
- Food Truck Festival feedback noted more work could be done to ensure accessibility at municipal events.

Through ongoing YMCA engagement, accessibility has been brought up when individuals provide their input regarding the potential purchase of the building.